

## Response

Thank you for your recent FOI request regarding communication made to the Commission in relation incidents of crime that have required police attendance.

Operators provide us with the number of incidents requiring police assistance through Regulatory Returns which they submit. Our guidance to operators states the following in regards of reporting requirements, please record details of where you have required police assistance to deal with an incident directly related to the gambling activity (including those where the police have been unable to attend).

Regulatory Returns also contain a total number of active premises figure, for context I have provided you with an average figure of reporting per premise which has been detailed below in brackets. I have also included figures for the betting sector for your information.

The figures reported in the sectors in your request with the addition of the betting sector for the period 2013 and 2014 are detailed separately below.

Please note that our latest publication of Industry Statistics only reports information up to and including September 2014, which are the figures we have used. The Industry Statistics are an Official Statistic as defined in the Statistics and Registration Service Act 2007. As such, we cannot release statistics later than September 2014 ahead of the next publication. The next version of the Industry Statistics will be published in June 2015.

	<b>Incidents 2013</b>	<b>Active Premises as at 31.12.2013</b>	<b>Avg incidents per premise</b>
Betting	7,436	9,040	0.82
Casino	100	148	0.68
Adult Gaming Centre	260	1,489	0.17
Family Entertainment Centre	36	325	0.11
Bingo	33	658	0.05
<b>Grand Total</b>	<b>7,865</b>	<b>11,660</b>	<b>0.67</b>

	<b>Incidents Jan - Sept 2014</b>	<b>Active Premises as at 30.09.14</b>	<b>Avg incidents per premise</b>
Betting	9,083	9,108	1.00
Casino	55	146	0.38
Adult Gaming Centre	157	1,512	0.10
Bingo	49	653	0.08
Family Entertainment Centre	9	321	0.03
<b>Grand Total</b>	<b>9,353</b>	<b>11,740</b>	<b>0.80</b>

Please note the figures provided for the Bingo sector relates to all operators that hold a bingo licence and is not restricted to just bingo halls.

## **Review of the decision**

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioners' Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

## **Request**

I write in accordance with my rights under Section 1 of the Freedom of Information Act 2000 and make the following Freedom of Information request.

I specifically require information of any type of communication whether that is by letter, email, text, voicemail, telephone, attendance notes, social media or any other forms of communications held by the Gambling Commission on any crime requiring police attendance that has taken place to each of:

- AGCs and FCEs
- casinos
- bingo halls

These information required is call outs which occurred between 2013 and 2014.

I would prefer to receive this information electronically, preferably not as a PDF. If the decision is made to withhold some of this data using exemptions under the Data Protection Act, please inform me of that fact and cite the exemptions used.

If some documents which form part of this request are easier to obtain than others, then I respectfully request that you release the available information, as soon as possible.