

## **Response**

### **1. ICT Strategy- I require the document that hold future plan and strategy of the organisation's ICT department.**

Our published [business plan 2015 - 16](#) provides a high level overview of key ICT developments.

Further information is held that is relevant to your request but we consider that this information is exempt under section 31 of the Freedom of information Act 2000 (FOIA).

The prevention and detection of crime would be harmed by the disclosure of information relating to security arrangements and infrastructure (s31(1)(a)).

Were the exempt information to be disclosed its disclosure would make the Commission more vulnerable to crime, including cyber-attack. By divulging information relating to its security arrangements the Commission would be likely to unnecessarily expose itself to the risk of harm and a financial cost of dealing with a breach to our security systems.

#### Public Interest Test

There is a public interest favouring disclosure in the interests of the accountability of a public authority demonstrating value for money by virtue of how it spends public money. However, the public interest in favour of maintaining the exemption is that disclosure would be likely to prejudice the Commission's ability to perform its functions effectively in that the Commission would be diverted from its day to day work in order to deal with the consequences of a breach to its systems, including the testing, repair and replacement of systems following a security breach. In addition to the delay and disruption to the Commission's work (a 'time cost') the consequences of unauthorised access to the Commission's security arrangements would be likely to mean incurring a financial cost in repairing and/or installing a new security system.

We consider that the public interest in maintaining the exemption outweighs the public interest in disclosure in this case.

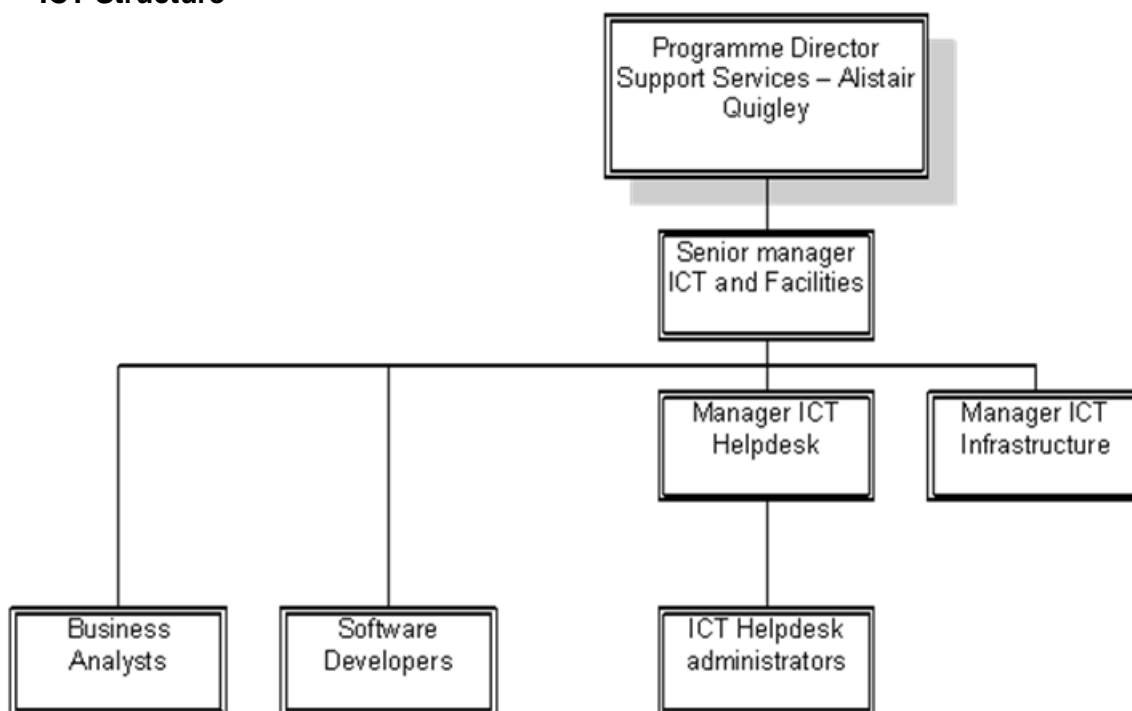
### **2. ICT Departmental Business Plan**

Planned projects have been identified previously in response to a request available here: <http://www.gamblingcommission.gov.uk/pdf/FOI-responses/FOI-Response-ICT-Contracts-29-05-2015.pdf>

### **3. ICT Technical Strategy**

We do not hold this information.

#### 4. ICT Structure



#### 5. ICT Capital budgets and programmes

Current planned work and budget is detailed below:

2015/16 Capital Budget (£m)	14/15	15/16	16/17	17/18	18/19	4 year total
CRM/ case management development		0.20	0.10	0.10	0.10	<b>0.50</b>
IT refresh - PCs and laptops over 2yrs		0.05	0.02	0.02	0.06	<b>0.15</b>
IT refresh - servers over 4 yrs		0.05	0.05	0.05		<b>0.15</b>
Internet/Intranet replacement		-	-	0.04		<b>0.04</b>
Software & licence renewal/replacement		0.10	0.02	0.02	0.02	<b>0.16</b>
Remote - Siebel development						-
Information - management development		0.10	0.02	0.02	0.02	<b>0.16</b>
HRM system replacement		0.06				<b>0.06</b>
NLC/GC merger - integration						-
Building Works		0.15	0.02	0.02	0.02	<b>0.21</b>
Public sector network		0.10				<b>0.10</b>
						<b>0</b>
						<b>0</b>
						<b>0</b>
						<b>0</b>
<b>Total</b>	<b>0</b>	<b>0.81</b>	<b>0.23</b>	<b>0.27</b>	<b>0.22</b>	<b>1.53</b>

6. **Lead member: Cabinet Member for ICT and Telecommunications come under? Please can you provide me with their direct contact details including their Full Name, Actual Job Title, Contact Number and Direct Email Address?**

The Programme Director Support Services is responsible for ICT within the Commission. He can be contacted via the following link: <http://www.gamblingcommission.gov.uk/About-us/Key-contacts.aspx>

We are withholding the remaining information which falls within the meaning of Section 40(2) of the FOIA. This Section entitles a public authority to withhold information if it considers its release would be in contravention of the principles of the Data Protection Act. We have therefore applied this exemption to the contact number and direct email address.

### **Review of the decision**

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioners' Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

### **Request**

I would like to submit a freedom of information request for the following document relating to the following:

#### ICT Documents

1. ICT Strategy- I require the document that hold future plan and strategy of the organisation's ICT department.
2. ICT Departmental Business Plan
3. ICT Technical Strategy
4. ICT Structure
5. ICT Capital budgets and programmes

If you feel that your organisation or the department hold other documents that relate to my request or the document above please send them accordingly.

Lead member: Cabinet Member for ICT and Telecommunications come under? Please can you provide me with their direct contact details including their Full Name, Actual Job Title, Contact Number and Direct Email Address?

Can you please provide me with a direct link to this committee?