

Gambling participation: activities and mode of access

October 2013

1 Key findings

1.1 The following findings are based on a set of questions commissioned by the Gambling Commission in omnibus surveys conducted by ICM Research. These questions ask respondents about their gambling participation in the past four weeks. The data in this report is from the four quarterly surveys conducted in the year to September 2013.

Gambling participation in the past four weeks

- An average of 55% of respondents had participated in at least one form of gambling in the previous four weeks. This compares to 57% in 2012.
- A larger proportion of male than female respondents had participated in gambling in the previous four weeks (60% of males and 50% of females).
- An average of 15% of respondents had participated in at least one form of online gambling in the previous four weeks. This compares to 14% in 2012.
- A larger proportion of male than female respondents had participated in online gambling in the previous four weeks (18% of males and 11% of females).
- If those respondents only playing the National Lottery online are excluded, the proportion of respondents who had participated in online gambling falls to 8%. This compares to 8% in 2012.

Participation in each activity

- The most popular gambling activity was National Lottery tickets (44% of respondents). This was followed by other lotteries (12%) and scratchcards (9%).
- No other individual activity was participated in by more than 4% of respondents.

How people gamble

- Overall, 73% of past four week gamblers had gambled 'in person only'. A further 15% had done so both 'online' and 'in person', and 12% had gambled 'online only'.
- For participation in all individual activities, respondents were more likely to report that they gambled 'online only' than they were to report they did the activity both online and in person, with the exception of virtual dog and horse races.
- Participating 'online only' was the most popular method of gambling for sports betting and spread betting.
- Among past four week bettors, betting in person at a bookmakers was the most common option for all types of betting activity.

Gambling involvement

- The most common frequency of participation for past four week gamblers was 'once a month, less than once a week' with this being the most common frequency for ten activities, although for a significant number of activities respondents indicated that their participation was 'once a week'.

2 Gambling participation in the past four weeks

2.1 Table 1 shows that during the year to September 2013 an average of 55% of respondents said they had participated in at least one form of gambling in the previous four weeks. This compares to 57% in 2012. A larger proportion of male than female respondents had participated: 60% of males and 50% of females. Those participating in gambling were more likely to be aged between 35-44, 45-54, 55-64 or 65+ (58%, 57%, 62% and 57% respectively of respondents in the age range). Respondents aged 18-24 were least likely to have participated (46%).

Table 1: Proportion of respondents participating in at least one form of gambling by gender and age

Gambling participation by gender and age		2012	Year to Sept 2013
All respondents	%	57	55
<i>male respondents</i>	%	60	60
<i>female respondents</i>	%	55	50
<i>18-24 year olds</i>	%	44	46
<i>25-34 year olds</i>	%	55	47
<i>35-44 year olds</i>	%	60	58
<i>45-54 year olds</i>	%	60	57
<i>55-64 year olds</i>	%	60	62
<i>65+ year olds</i>	%	60	57

See technical annex for base sizes.

Table 2 shows that during the year to September 2013 an average of 15% of respondents said they had participated in at least one form of online gambling in the previous four weeks. This compares to 14% in 2012. A larger proportion of male than female respondents had participated: 18% of males and 11% of females. Those participating in online gambling were more likely to be aged between 35-44, 25-34 or 45-54 (22%, 18% and 16% respectively of respondents in the age range). Respondents aged 65+ remain least likely to have participated (6%).

Table 2: Proportion of respondents participating in at least one form of online gambling by gender and age

Online gambling participation by gender and age		2012	Year to Sept 2013
All respondents	%	14	15
<i>male respondents</i>	%	16	18
<i>female respondents</i>	%	12	11
<i>18-24 year olds</i>	%	14	15
<i>25-34 year olds</i>	%	19	18
<i>35-44 year olds</i>	%	20	22
<i>45-54 year olds</i>	%	16	16
<i>55-64 year olds</i>	%	12	13
<i>65+ year olds</i>	%	7	6

See technical annex for base sizes.

- 2.2 Of those participating in at least one form of online gambling in the year to September 2013, 44% had gambled only on National Lottery products. As a result, and as Table 3 shows, if those only playing National Lottery products online are excluded, the proportion of respondents who had participated in at least one form of online gambling in the previous four weeks falls from 15% to 8%. This figure of 8% compares to 8% in 2012.

Table 3: Proportion of respondents participating in online gambling in the past four weeks, excluding those only playing National Lottery products

All methods of remote gambling		2012	Year to Sept 2013
Those participating in at least one form of online gambling (excluding those only playing National Lottery products) as a percentage of all respondents	%	8	8

3 Gambling participation in the past four weeks

- 3.1 Table 4 shows the types of gambling activity that respondents had undertaken in the previous four weeks. Over the year to September 2013 the most popular gambling activity was National Lottery tickets (44% of respondents), followed by other lotteries (12%) and scratchcards (9%). No other individual activity was participated in by more than 4% of respondents.

Table 4: Proportion of respondents gambling by type of gambling activity

Gambling activity		2012	Year to Sept 2013
National Lottery draws	%	46	44
Scratchcards	%	11	9
Another lottery	%	12	12
Fruit or slot machines	%	2	2
Virtual gaming machines in a bookmakers	%	1	1
Bingo ^a	%	3	3
Football pools	%	3	3
Horse races ^b	%	4	4
Dog races ^b	%	0.5	1
Sports betting ^b	%	3	4
Betting on other events ^b	%	1	1
Virtual dog or horse races	%	0.2	0.5
Spread betting	%	0.3	0.3
Online slot machine style games/instant wins	%	0.3	0.5
Casino games ^c	%	1	1
Poker at a pub/club	%	0.4	0.6
Private betting	%	3	3
Any other activity	%	1	1
<i>Any online betting^d</i>	%	4	3
<i>Any online gambling^e</i>	%	14	15
Any gambling activity	%	57	55

Respondents give multiple responses where they participate in more than one activity.

Figures are rounded to the nearest whole number, with the exception of values less than 0.5 which are shown to the nearest decimal place.

a Includes bingo played at a club or online.

b Includes bets made online, by telephone, or in person, with a bookmaker or a betting exchange.

c Includes casino games played in a casino or online.

d Includes online bets on horse races, dog races, other sports or non-sports events with a bookmaker or betting exchange, and betting on virtual dog/horse races online.

e Includes online play in any activity.

4 How people gamble

4.1 Overall, 73% of past four week gamblers had gambled 'in person only'. A further 15% of past four week gamblers had done so both 'online' and 'in person', and 12% had gambled 'online only'. These estimates include participation in activities that could only be undertaken in one mode (such as virtual gaming machines in a bookmakers). For participation in all individual activities, respondents were more likely to report that they did these activities online only than they were to report that they did the activity both online and in person, with the exception of virtual dog and horse races. Participating 'online only' was the most popular method of gambling for sports betting and spread betting.

Table 4: Mode of participation in each activity in the past four weeks

Type of gambling activity		Whether online or in person			Bases (weighted)
		In person only	Online only	Both in person and online	
National Lottery draws	%	77	16	7	1759
Another lottery	%	84	12	5	480
Bingo ^a	%	81	13	6	103
Football pools	%	71	20	9	110
Horse races ^b	%	65	26	9	148
Dog races ^b	%	[78]	[16]	[6]	28
Sports betting ^b	%	45	50	5	140
Betting on other events ^b	%	55	33	12	33
Virtual dog or horse races	%	[62]	[15]	[23]	19
Spread betting	%	[20]	[70]	[10]	12
Casino games ^c	%	53	26	21	57
Any gambling activity	%	73	12	15	2194

4.2 Those who reported betting on any event in the past four weeks were asked whether this was in person at a bookmakers, with a bookmaker at the venue, by phone with a bookmaker, online with a bookmaker or with a betting exchange. Among past four week bettors, betting in person at a bookmakers was the most common option for all types of betting activity.

Table 5: Mode of participation in selected betting activities for past four week gamblers

Type of betting activity		Method of betting					Bases (weighted)
		In person at bookmakers	In person at track/course/venue	On the phone to the bookmakers	Online with a bookmaker	Online with a betting exchange	
Horse races	%	53	22	7	26	10	148
Dog races	%	[64]	[16]	[8]	[14]	[7]	28
Sports betting	%	45	5	7	41	14	140
Betting on non-sports events	%	59	8	[-]	31	17	33

5 Gambling involvement

5.1 For each activity undertaken in the past four weeks, respondents are asked how often they spent money on that activity. Table 6 shows the frequency of participation for each activity. The most common frequency of participation for past four week gamblers (excluding bettors) was 'once a month, less than once a week' with this being the most common level of participation for ten activities. For a further nine activities, respondents who had participated in the past four weeks were most likely to say that they gambled this way 'once a week'.

Table 6: Frequency of gambling in the past four weeks by activity type

Type of gambling activity and mode			Frequency of participation				Bases (weighted)
			2+ days a week	Once a week	Once a month, less than once a week	Less than once/month	
National Lottery draws	In person	%	17	51	25	7	1478
	Online	%	14	48	28	11	405
Another lottery	In person	%	7	21	39	33	423
	Online	%	3	23	48	26	79
Bingo	In person	%	7	46	28	19	68
	Online	%	[25]	[30]	[30]	[14]	19
Football pools	In person	%	8	62	24	6	89
	Online	%	18	47	33	1	32
Virtual dog or horse races	In person	%	[35]	[8]	[6]	[51]	16
	Online	%	[7]	[53]	[33]	[8]	7
Spread betting	In person	%	[13]	[62]	[25]	[-]	4
	Online	%	[23]	[36]	[41]	[-]	9
Casino games	In person	%	2	5	50	43	41
	Online	%	[35]	[9]	[37]	[19]	26
Any other activity	In person	%	[23]	[17]	[29]	[31]	22
	Online	%	[-]	[44]	[23]	[33]	4
Scratchcards		%	14	27	44	16	372
Fruit or slot machines		%	23	20	35	21	80
Virtual gaming machines in a bookmakers		%	27	21	37	15	52
Online slot machine style games/instant wins		%	[16]	[17]	[31]	[35]	[18]
Poker at a pub/club		%	[11]	[26]	[40]	[23]	23
Private betting		%	10	12	28	50	112

5.2 Table 7 shows the frequency of participation for each betting activity undertaken in the past four weeks. When interpreting this table caution should be applied due to the small base sizes involved.

Table 7: Frequency of gambling in the past four weeks by activity type (betting)

Type of gambling activity and mode			Frequency of participation				Bases (weighted)
			2+ days a week	Once a week	Once a month, less than once a week	Less than once/month	
Horse races	In person at bookmakers	%	22	31	28	19	78
	In person at track/course/ venue	%	4	7	18	71	33
	On the phone to the bookmakers	%	[32]	[14]	[25]	[29]	10
	Online with a bookmaker	%	35	21	27	17	39
	Online with a betting exchange	%	[31]	[12]	[32]	[25]	14
Dog races	In person at bookmakers	%	[27]	[36]	[30]	[6]	18
	In person at track/course/ venue	%	[-]	[-]	[24]	[76]	4
	On the phone to the bookmakers	%	[34]	[66]	[-]	[-]	2
	Online with a bookmaker	%		[42]	[33]	[25]	4
	Online with a betting exchange	%	[-]	[31]	[69]	[-]	3
Sports betting	In person at bookmakers	%	19	40	24	17	64
	In person at track/course/ venue	%	[-]	[32]	[48]	[20]	8
	On the phone to the bookmakers	%	[50]	[21]	[19]	[10]	10
	Online with a bookmaker	%	28	37	18	16	57
	Online with a betting exchange	%	[21]	[21]	[36]	[22]	21
Betting on other events	In person at bookmakers	%	[43]	[17]	[15]	[26]	19
	In person at track/course/ venue	%	[-]	[35]	[-]	[65]	2
	On the phone to the bookmakers	%	[-]	[-]	[-]	[-]	0
	Online with a bookmaker	%	[18]	[44]	[20]	[18]	6
	Online with a betting exchange	%	[55]	[17]	[28]	[-]	5

6 Future publications

6.1 This data is published quarterly, based on an updated annual sample of interviews. The next publication will include average figures for the four quarters up to December 2013 (that is, an average of March 2013, June 2013, September 2013 and December 2013).

Technical Annex

7 Question history and previous datasets

- 7.1 These questions were introduced in March 2012 and replace the previous ‘all gambling’ and ‘remote’ question sets. These new questions were devised to align better with the questions in the [British Gambling Prevalence Survey 2010](#), and to better distinguish between gambling activities (i.e. what respondents are doing) and gambling mode (i.e. how they are doing it). Respondents are also now asked about the frequency of their gambling participation.
- 7.2 Previous reports can be accessed on the Gambling Commission’s [website](#).

8 Methodology, dataset and reporting conventions

- 8.1 Each survey is conducted once a quarter (in March, June, September and December) with a nationally representative sample (in terms of age, gender, social classification and region) of adults (over 18-year-olds). To ensure consistency and comparability, both surveys usually take place at the same time of the week in each quarter. The overall sample size is relatively robust, especially when measured on a regular basis over time. However, when analysing specific forms or methods of gambling, the sample numbers are lower, with consequential increased margins of error in the percentages given. Where figures do not add up to 100% it is because respondents refused to answer, answered ‘don’t know’, were permitted to give multiple responses, or because of rounding (the figures in this report have been rounded to the nearest whole number, with the exception of values less than 0.5).
- 8.2 In order to minimise sample volatility, all the data contained within this report are shown as annual figures by averaging the results for the four most recent quarterly surveys. A full breakdown of base sizes is provided below.
- 8.3 The following conventions have been used in the tables:
- No observations (zero values).
 - [] Estimates in square brackets warn of small base sizes (less than 30).
- 8.4 ICM Research interviewed the following random samples of adults (18+) by telephone. Interviews were conducted across the country and the results have been weighted to the profile of all adults. ICM is a member of the British Polling Council and abides by its rules. Further information is available at www.icmresearch.co.uk.

9 Confidence levels and sample sizes

Dataset	Group	Sample size (weighted)	Maximum margin of error at 95% confidence level
Year to December 2012	All respondents	4,003	+/- 1.55%
	<i>male respondents</i>	1,962	+/- 2.21%
	<i>female respondents</i>	2,042	+/- 2.17%
	<i>18-24 year olds</i>	480	+/- 4.46%
	<i>25-34 year olds</i>	640	+/- 3.87%
	<i>35-44 year olds</i>	761	+/- 3.55%
	<i>45-54 year olds</i>	681	+/- 3.75%
	<i>55-64 year olds</i>	601	+/- 3.99%
	<i>65+ year olds</i>	840	+/- 3.38%

10 Survey questions

Q1. In the past four weeks, have you spent money on any of the following...

1. Tickets for the National Lottery draws (Lotto, EuroMillions, Thunderball, Daily Play, Hotpicks) [#]
2. Scratchcards [*]
3. Tickets for a charity lottery or other lottery? [#]
4. Fruit or slot machines [*]
5. Virtual gaming machines in a bookmaker's to bet on virtual roulette, poker, blackjack or other games? [*]
6. Bingo, including bingo played online? [#]
7. The football pools [#]
8. Betting on horse races [+]
9. Betting on dog races [+]
10. Betting on sports events [+]
11. Betting on other events [+]
12. Betting on virtual dog or horse races [#]
13. Spread betting [#]
14. Online fruit/slot machine style games or online instant win games? [*]
15. Roulette, poker, cards or dice in a casino or online? [#]
16. Playing poker in a pub tournament/league, or at a club? [*]
17. Private betting (sweepstakes, bets between friends) or gambling (playing card games for money) with friends, family or colleagues [*]
18. Another form of gambling activity [#]
19. Don't know (do not read out) [*]
20. Refused (do not read out) [*]
21. None of these (do not read out) [*]

[*]: Follow up 'mode' question not required. Go straight to Q3.

For those who endorse activities marked [#]

Q2v1. And, in the last 4 weeks, did you spend money on [activity endorsed at Q1] in person, online or both...?

1. In person
2. Online
3. Both

For those who endorse activities marked [+]

Q2v2. And in the last 4 weeks, did you spend money on [activity endorsed at Q1]... ?

1. In person at a bookmakers
2. In person at the venue or track
3. On the phone with a bookmaker
4. Online with a bookmaker
5. Online with a betting exchange

[For each activity endorsed, asked separately by mode of access]

Q3. Thinking about [activity endorsed and mode of access] how often do you spend money on this activity? [unprompted]

1. Everyday/almost every day
2. 4-5 days a week
3. 2-3 days a week
4. About once a week
5. 2-3 days a month
6. About once a month
7. 6-11 times a year
8. 1-5 times a year

Keeping gambling fair and safe for all

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