

Monday 9 September 2019

Welcome to the Gambling Commission's fortnightly newsletter.

Reminder to licensees regarding white label gambling websites

We are reminding remote operating licence holders of their obligations when operating gambling websites, including white labelled sites.

The responsibility for compliance sits with the licence holder and cannot be transferred to any other party. Failure to ensure that at all times:

- a licensee's business is conducted in a way which minimises the risk to the licensing objectives; and
- our [Licence Conditions and Codes of Practice](#) (LCCP) are being complied with

may bring into question the suitability of an operator to hold a licence.

[Read more](#)

Suspension of operating licence - EveryMatrix Software Limited

We have instigated a review under s116 of the Gambling Act into EveryMatrix Software Limited (operating licence no 039383-R-319384-021). This followed compliance activity which included examining its customer interaction framework.

[Read more](#)

Have your say on consultation on gambling online with credit cards

Following a recent call for evidence and our [previous announcement on 24 July](#) we are conducting a consultation on gambling with credit cards.

[Take part](#)

Do it online: All services moving online from 1 November 2019

In our drive to move our services online, becoming more aligned with other organisations, from 1 November 2019 we will no longer accept hard or emailed copies of applications that can be made online.

Any hard copy or emailed applications received that can be made [online](#) will be returned to you.

We are doing this to

- Improve standards relating to safety and security of applications and supporting information
 - Improve turnaround times for applications
 - Enable our employees to focus on decision-making
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The next e-bulletin is out on Monday 23 September 2019

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