

E-BULLETIN

Monday 4 February 2019

Welcome to the Gambling Commission's fortnightly newsletter.

Industry warning notice: use of non-disclosure clauses (NDAs)

We have become aware that some licensees have been including non-disclosure clauses within settlement agreements with consumers. Some of these agreements may have had the effect of preventing those consumers from reporting regulatory concerns to us, by either excluding disclosure to any third party or, in some cases, explicitly preventing customers from contacting the Gambling Commission.

[Read more](#)

Memorandum of Understanding signed with Chief Minister Picardo of Gibraltar, on co-operation between gambling regulators in the UK and Gibraltar

The Minister for Sport and Civil Society Mims Davies announced the conclusion of a Memorandum of Understanding (MOU) to enable closer working between gambling regulators in Great Britain and Gibraltar.

[Read more](#)

One week left to get involved with the consultation for a new national strategy to reduce gambling harms

There is only one week left to have your say on the new national strategy to reduce gambling harms. We are seeking your views on the five proposed priority areas for action over the life of the strategy.

[Have your say](#)

New: Blogs available on our website

We have published a series of new blogs on our website covering a number of topics including [house lotteries](#), [collaboration between the industry and consumers](#), [safer gambling](#) and the [use of data in identification of potential harm](#).

Commission teams up with the NHS and others to target gambling harm in Wales

We have joined forces with range of organisations as part of a drive to reduce gambling-related harm across Wales.

[Read more...](#)

Ceasing to accept incomplete applications to vary operating licences

Following changes to reduce incomplete new operator licence applications we are expanding these changes to current operators.

We have:

- Updated our website to clearly signal a change in the acceptance of incomplete applications
 - Updated our website to make clear what constitutes a complete application
 - Updated the online application service to include a checklist to help applicants ensure they have either uploaded, or have ready to email/post, all of the required supporting documents.
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The next e-bulletin is out on Monday 18 February 2019

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