

E-BULLETIN

Monday 29 April 2019

Welcome to the Gambling Commission's fortnightly newsletter.

New National Strategy to Reduce Gambling Harms launched

On 25 April we launched the new National Strategy to Reduce Gambling Harms, a three-year strategy which will drive and coordinate work to bring a lasting impact on reducing gambling harms.

[Read more](#)

Joint Competition and Markets Authority and Gambling Commission letter to the gambling sector

A letter has been published by the Competition and Markets Authority (CMA) and the Gambling Commission regarding the joint programme of work concerning suspected breaches of consumer protection law in the remote gambling sector.

[Read more](#)

National Economic Crime Centre's coordinated intensification week

In support of the National Economic Crime Centre's coordinated intensification week we have conducted a series of inspections of casino operators across Great Britain.

[Read more](#)

Change to personal licence application, maintenance and Annex A declaration.

Please note that we **no longer requires a passport photograph** to be submitted as part of a personal licence application, maintenance or Annex A declaration. We are currently in the process of removing any references to photographs from our online application system. Any photographs received by the Commission will be securely destroyed.

Reminder: LCCP changes on age and identity verification come into effect on 7 May

From 7 May operators will be required to verify a customer's age before they can deposit money or access free-play games, and verify their name, address and date of birth before they can gamble. Read the [news release](#) and new LCCP wording in the [response document](#).

Gambling Commission calls for evidence on Category B gaming machines and gambling online with credit cards

We are inviting members of the public, gambling businesses and other stakeholders to provide their views on two key issues as part of our work to prevent gambling-related harms.

[Read more](#)

Have your say on customer interaction, Alternative Dispute Resolution and gambling blocking software

We are calling for views on plans to accelerate progress in our drive to make Britain's gambling industry the fairest and safest in the world.

We would like to hear views from all stakeholders on three proposed measures to reduce gambling harms and help consumers in dispute with operators.

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The next e-bulletin is out on Monday 13 May 2019

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