E-BULLETIN

Monday 5 November 2018

Welcome to the Gambling Commission’s fortnightly newsletter.

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Raising Standards Conference 8 November

This week we are looking forward to hosting our Raising Standards conference at the ICC in Birmingham. Gambling industry Chief Executives and Chairs will be joining us to collaborate, innovate and evaluate ways in which they can make gambling fairer and safer.

New Licence conditions and codes of practice (LCCP)

A new version of LCCP is now in effect. New rules came into force on 31 October 2018 and the changes provide stronger protection for consumers and ensure they are treated fairly by gambling businesses.

Read more…

New standards for complaints process put consumers first

On 31 October 2018 we introduced new standards for alternative dispute resolution (ADR) providers in the gambling industry.

Read more…

Have your say on proposals to strengthen age and identity verification for online gambling

Consumers, gambling operators, and members of the public are being invited to voice their opinion on proposed changes aimed at further protecting children and keeping gambling fair and safe.

Read more…

Update: Submit variations and changes to your licence online

From the 19 November 2018, you will no longer be able to submit the following variations and changes using an ‘application to vary a licence form’.

1. Trading name changes
2. Head Office address:
3. Correspondence and Registered address changes
Reminder: payment online

We now only accept payment for your annual fee online via e-services or via BACS. If you're unsure of how to use our e-services then watch our handy 90-second video explaining just how easy it is to pay online.

Premises in Scotland: Mandatory and default conditions

If you have gambling premises in Scotland there are slightly different mandatory and default conditions to those that apply in England and Wales.

Read more...

Careers at the Gambling Commission

Would you like to work with us? See our current vacancies.

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The next e-bulletin is out on Monday 19 November 2018

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