Strategic Narrative

Enabling Activities

WORK STREAM

AREA

NL MAXIMISING RETURNS ETC

National Lottery Commission

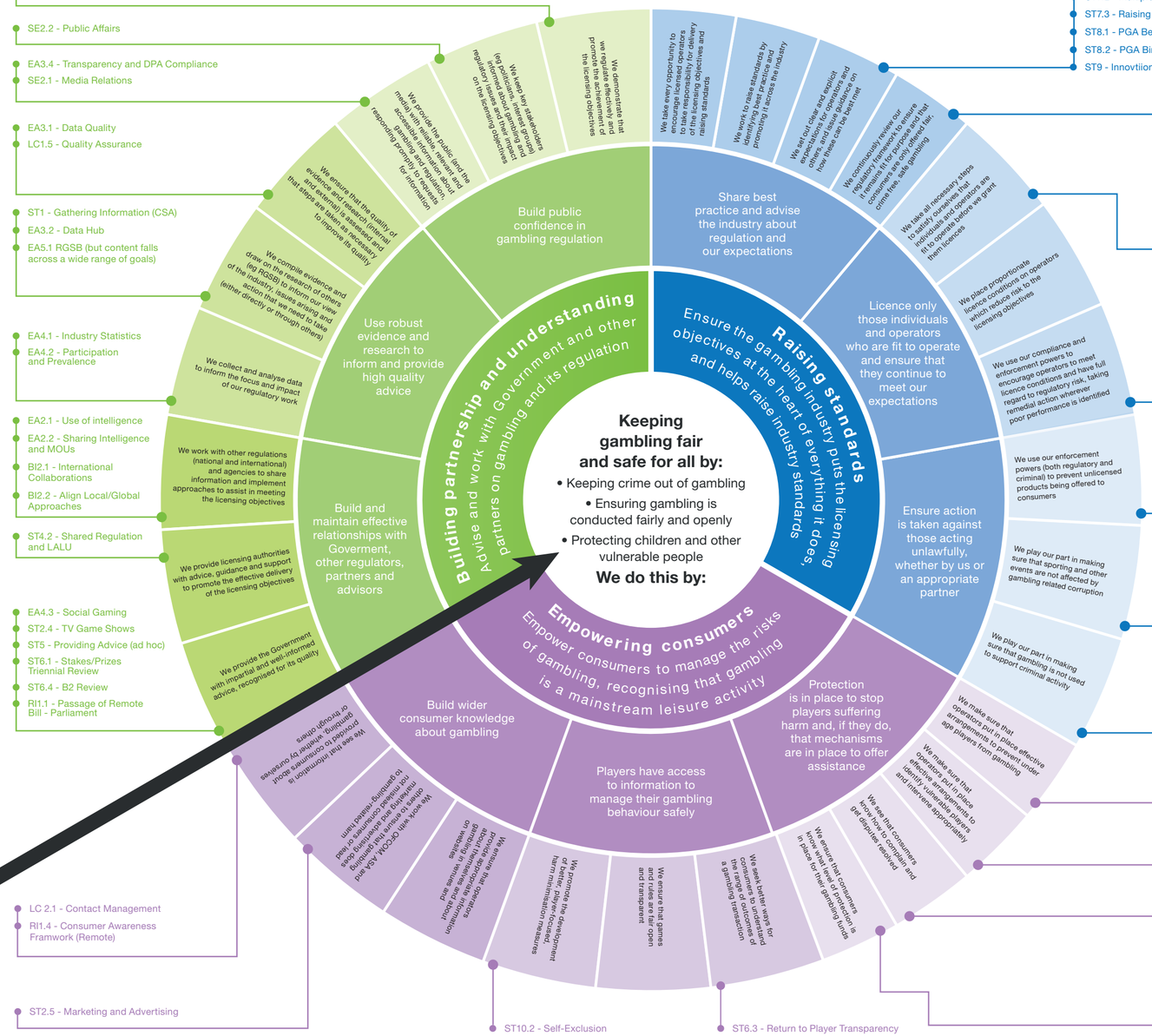
WORK STREAM

OBJECTIVE

Enabling Activities

AREA (eg HR Policy Guidance & Consultation)

Workstream (eg Organisation Culture)



- SE1.1 Annual Report
- SE4.1 Website Maintenance
- SE2.2 - Public Affairs
- EA3.4 - Transparency and DPA Compliance
- SE2.1 - Media Relations
- EA3.1 - Data Quality
- LC1.5 - Quality Assurance
- ST1 - Gathering Information (CSA)
- EA3.2 - Data Hub
- EA5.1 RGSB (but content falls across a wide range of goals)
- EA4.1 - Industry Statistics
- EA4.2 - Participation and Prevalence
- EA2.1 - Use of intelligence
- EA2.2 - Sharing Intelligence and MOUs
- BI2.1 - International Collaborations
- BI2.2 - Align Local/Global Approaches
- ST4.2 - Shared Regulation and LALU
- EA4.3 - Social Gaming
- ST2.4 - TV Game Shows
- ST5 - Providing Advice (ad hoc)
- ST6.1 - Stakes/Prizes Triennial Review
- ST6.4 - B2 Review
- RI1.1 - Passage of Remote Bill - Parliament
- LC 2.1 - Contact Management
- RI1.4 - Consumer Awareness Framwork (Remote)
- ST2.5 - Marketing and Advertising
- ST10.2 - Self-Exclusion
- ST6.3 - Return to Player Transparency
- ST2.1 - Contributions to BET
- ST2.6 - Prize Competitions and Free Prize Draws
- ST7.2 - Multiple Society Lotteries
- ST7.3 - Raising Standards in the ELM Sector
- ST8.1 - PGA Betting
- ST8.2 - PGA Bingo
- ST9 - Innovtiion
- ST2.2 - Review Regulatory Framework
- ST2.9 - Player Protection Reference Group
- ST4.1 - Better Regulation
- LC8.1 - Online Application - Non-Remote
- LC8.2 - Online Application - Remote
- LC1.1 - OL Lifecycle
- LC1.2 - PL Lifecycles
- RI1.2 - Licensing of Remote Operator
- EA1.1 - Assessment Matrix
- EA1.2 - Management Information
- LC4.1 - Proactive Compliance
- LC4.2 - Reactive Compliance - Non Complex
- LC4.3 - Reactive Compliance - Comples
- LC4.4 - HIO Compliance
- LC6.2 - Enhanced Compliance
- RI1.3 - C&E of Remote Operators
- LC5.1 - Criminal Investigations
- LC10.1 - Repeated Non-Compliance
- BI1.1 - BI Stakeholder Engagement
- BI1.2 - Intelligence & Investigation
- LC3.1 - Anti-Money Laundering (AML)
- ST10.1 - Underage Gambling
- ST10.3 - Customer Interaction
- ST2.3 - Complaints and Disputes
- ST2.8 - Protection of Player Funds