

Response

Thank you for your request below.

Having completed a search of our records, I can confirm the Commission does not hold any contracts for maintenance or support services for any of the following:

- Server Hardware Maintenance- contract relating to the support and maintenance of the organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

Review of the decision

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to Jenny Williams, Chief Executive, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the National Lottery Commission. The ICO can be contacted at: The Information Commissioners' Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Request

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. **Contract Title:**
2. **Contract Type:** Please input one the type of contract from above e.g. **Hardware Maintenance**, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance
3. **Existing/Current Supplier:**
4. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc

5. **Operating System / Software(Platform):** (Windows, Linux, Unix, VMWare etc.)
the brand name relating to the contract.
6. **Annual Average Spend:** (For the whole duration of the contract, if the total value sent is per annum please state this in the response)
7. **Contract Duration:** (Please can you also include notes if the contract includes any contract extension periods.)
8. **Contract Expiry Date:**
9. **Contract Review Date:** (An approximate date of when the organisation is planning to review this particular contract.)
10. **Brief Contract Description:** I require a brief description of the service provided under this contract.
11. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact number and direct email address.)

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.