

## Response

Thank you for your request for information regarding self-exclusion. Having checked our records I can confirm that we do not hold this information.

We do collect the total number of new self-exclusions in a twelve month period but this is by operator, not by geographical location. The vast majority of licensed premises in Great Britain are bookmakers and the majority of these are operated by the largest five operators. We do not collect figures at an individual premises level for these operators but for the whole estate they operate across Great Britain.

You can find details about the different sectors including number of premises and self-exclusions by gambling sector in our [Industry Statistics](#) publication. I hope you find this information useful.

## Review of the decision

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioners' Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

## Request

Dear Gambling Commission,

I would like to make a request under the Freedom of Information Act.

Please would you provide me with:

1. For each licensing authority in Great Britain, the top five operators with the highest number of self-exclusions made for them in the 2013/14 and 2014/15 financial years.

Please provide:

- a) the licensing authority
- b) the names of the operators
- c) the addresses of the operators
- d) the total number of self-exclusions for each operator

2. For each local authority in Great Britain, the top five operators with the highest number of self-exclusions breaches attributed to them in the 2013/14 and 2014/15 financial year.

Please provide:

- a) the licensing authority
- b) the names of the operators
- c) the addresses of the operators
- d) the total number of self-exclusions for each operator

For both questions 1 and 2, please limit your results to operators that require a premises license.

Please also provide separate results for both financial years.