

## Response

I write further to your request for information regarding IT contracts.

With regards to network support, we have contracts in place with the following companies:

### 5i Ltd t/a 365 ITMS Ltd

- Average annual spend approximately £70,000
- Contract duration 3 Years
- Expiry date 01/03/2018
- Review date 01/01/2018

### Claranet

- Average annual spend approximately £130,000
- Contract duration 1 Year
- Expiry date - between Dec 2015 and Jun 2016
- Review date - three months before renewal

The Commission operates a single site with approximately 250 staff and has approximately 40 home workers. We use Cisco hardware.

In relation to the details of staff dealing with contracts, this is personal data which is exempt from disclosure. The Data Protection Act 1998 requires the processing of personal data to be fair and lawful.

It would be disproportionate for us to publically disclose the identity of these individuals given their position within the organisation unless there is a strong public interest in doing so. These individuals have a legitimate expectation that their personal details will not be disclosed unnecessarily as they are not public facing roles or roles that are senior enough to warrant their identities being made publically available. On balance, there is no legitimate public interest in disclosing their identity and it would not be fair to do so. This information is therefore exempt under section 40(2) of the Freedom of Information Act 2000. Please direct any queries to our contact centre: 0121 230 6666 or [info@gamblingcommission.gov.uk](mailto:info@gamblingcommission.gov.uk)

## Review of the decision

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

## Request

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

**Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:**

- **Support and Maintenance- e.g. switches, router, software etc**
- **Managed**
- **Installation**
- **Cabling**

1. Existing Supplier: Who is the current supplier for each contract?
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.
4. Number of Sites: The number of sites where equipment is supported by these contract.
5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software
6. Hardware Brand: What is the hardware brand of the LAN equipment?
7. Contract Description: Please provide me with a brief description of the overall contract.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.
9. Contract Expiry Date: When does the contract expire for each contract?
10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

