

## Response

Operators provide us with the number of incidents requiring police assistance through Regulatory Returns which they submit. Our guidance to operators states the following in regards of reporting requirements – *“please record details of where you have required police assistance to deal with an incident directly related to the gambling activity (including those where the police have been unable to attend).”*

Please find the requested information below:

	<b>Incidents Jan - Dec 2014</b>	<b>Active Premises as at 31.12.14</b>	<b>Avg incidents per premise</b>
Betting	11,232	8,980	1.25
Casino	72	147	0.49
Adult Gaming Centre	299	1,584	0.19
Bingo*	79	674	0.12
Family Entertainment Centre	29	342	0.08
<b>Grand Total</b>	<b>11,711</b>	<b>11,727</b>	<b>1.00</b>

\* The data for the Bingo sector relates to all operators that hold a bingo licence and is not restricted to just bingo halls.

## Review of the decision

If you are unhappy with the service you have received in relation to your Freedom of Information request and wish to make a complaint or request a review of our decision, you should write to FOI Team, Gambling Commission, 4th floor, Victoria Square House, Victoria Square, Birmingham, B2 4BP.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Gambling Commission. The ICO can be contacted at: The Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

## Request

I write in accordance with my rights under Section 1 of the Freedom of Information Act 2000 and make the following Freedom of Information request.

I specifically require information regarding communication made to the Commission in relation to incidents of crime that have required police attendance.

A previous FOI response on 5 March 2015 (<http://www.gamblingcommission.gov.uk/pdf/FOI-responses/FOI-response-Crime-Police-attendance-5-March-2015.pdf>) covered incidents during the calendar years 2013 and the first 9 months of 2014. Now that the new edition of Gambling Industry Statistics has been published in June 2015, I would be grateful if you could provide figures for the full calendar year (up to 31 December) for 2014 in the same format as used in the previous FOI response:

Incidents, Number of active premises and average incidents per premise for the following venues:

- Betting outlets
- Casinos
- Adult Gaming Centres
- Family Entertainment Centres
- Bingo halls
- Grand Total.

I would prefer to receive this information electronically. If the decision is made to withhold some of this data using exemptions under the Data Protection Act, please inform me of that fact and cite the exemptions used.

If some documents which form part of this request are easier to obtain than others, then I respectfully request that you release the available information, as soon as possible.

Please contact me using the details below if you require any clarification on my request.