

Licence Conditions and Codes of Practice

October 2008

These are the changes to LCCP from the June 2007 edition

Page 4

Introduction

1. Last bullet point deleted.
2. Changes to text.
3. New.
4. New.

Pages 7 & 8

1.2 Personal licences

Changes to categories: All casino, bingo, general and pool betting, betting etc
Changes to text.

Page 8

New heading : All casino operating licences except ancillary remote licences

New text.

Deleted: All bingo operating licences except ancillary remote licences

Deleted: General and pool betting, betting intermediary etc.

Page 9

2 Technical standards and equipment specifications

Changes to categories: All non-remote gaming machine technical and gambling etc

3 Financial robustness

3.1 New heading: Notification of shareholders

All operating licences, except ancillary remote licences, issued to companies

Changes to last paragraph.

3.2 New heading: Casino gaming reserve

All non-remote casino operating licences

Changes to text and new text.

Page 11

5 Cash handling

Changes to categories: All operating licences (including remote betting intermediary etc)

Pages 12 & 13

8 Display of licensed status

Changes to categories: All remote bingo, casino, general betting, betting intermediary etc

a) Changes to text.

c) New text.

New heading: All gaming machine technical and gambling software licences

New text.

Page 14

11 Lotteries

Changes to categories: All lottery operating licences

Changes to text.

Deleted: Lottery operating licences issued to local authorities

Deleted: Lottery managers' operating licences

Page 18

15.1 Reporting suspicion of offences etc

Changes to categories: All operating licences except betting, betting intermediary etc
Changes to text.

Changes to categories: All betting operating licences, including betting intermediary etc
Changes to text.

Page 19

15.2 Reporting 'Key Events'

All operating licences except ancillary remote licences
Changes to text.

Page 21

Suite of general conditions to be attached to personal licences under Section 75 of the Gambling Act 2005

Changes to text.

3. New

Page 22

Part II: Codes of practice **Introduction**

Changes to text and new text.

Code provisions

1 Financial requirements

All remote and non-remote casino licensees

Ordinary code provision

Changes to text and new text.

Changes to categories: All remote and non-remote betting licensees, except those etc

Page 23

New heading: All licensees except casino licensees

New ordinary code.

Page 24

2.2 Access to gambling by children and young persons

New social responsibility code: All non-remote casino licensees

New text.

New heading: All non-remote casino licensees

New ordinary code

Page 25

Changes to categories: All adult gaming centre licensees

Page 26

Changes to categories: All adult gaming centre licensees

Changes to categories: All non-remote bingo and family entertainment centre licensees

Changes to text.

Page 27

Changes to categories: All non-remote bingo and family entertainment centre licensees

Ordinary code provision

Changes to text.

Changes to categories: All non-remote betting and remote betting intermediary etc

Changes to text.

Page 28

Changes to categories: All non-remote betting and remote betting intermediary etc

Page 29

Deleted: Non-remote pool betting licensees social responsibility code

Deleted: Non-remote pool betting licensees ordinary code

Changes to categories: All remote licensees (including ancillary remote betting etc)

Changes to text and new text.

Page 31

Changes to categories: All remote licensees (including ancillary remote betting) etc

2.3 Information on how to gamble responsibly and help for problem gamblers

All licensees except gaming machine technical, gambling software, ancillary remote etc

Changes to text and new text.

Page 32

2.4 Customer interaction

Change to categories: All licensees except gaming machine technical and gambling etc

Page 33

2.5 Self-exclusion

Changes to categories: All non-remote licensees and remote betting intermediary etc

Changes to text.

Page 34

Changes to categories: All non-remote licensees and remote betting intermediary etc

Ordinary code provision

Changes to text and new text.

Page 35

Changes to categories: All remote licensees (including ancillary remote betting etc

Changes to text.

Page 36

Changes to categories: All remote licensees (including ancillary remote betting etc)

Ordinary code provision

Changes to text and new text.

Page 39

Changes to categories: All non-remote general, pool betting and remote betting etc

Ordinary code provision

Changes to text and new text.

Page 41

Changes to categories: All remote licensees except remote lottery, remote pool betting etc

Page 42

2.7 Provision of credit by licensees and the use of credit cards

Changes to categories: All general and pool betting, betting intermediary and lottery etc

Changes to categories: All non-remote general and pool betting licensees etc

Page 43

Changes to categories: All non-remote bingo, and general betting, gaming centre etc

New heading: 2.9 Identification of individual customers

New social responsibility code: All remote licensees (including ancillary remote betting etc

New text.

Page 44

New ordinary code: All remote licensees (including ancillary remote betting licensees) etc

New text.

3 'Fair and open' provisions

Changes to categories: All licensees except gaming machine technical and gambling etc

Page 45

Changes to categories: All remote licensees (including ancillary remote betting etc)

Changes to categories: All remote licensees (including ancillary remote betting etc)

Page 46

All non-remote casino licensees

Changes to text.

Changes to categories: All general betting and betting intermediary licensees except etc

Page 48

Changes to categories: All remote licensees (including remote betting intermediary etc)

Changes to categories: All betting operating licensees, including betting intermediary etc

Ordinary code provision

Changes to text.

4 Marketing

All licensees (including ancillary remote licensees), except gaming machine technical etc

Changes to text.

Page 49

All non-remote casino licensees

Changes to text.

Page 50

All licensees

Ordinary code provision

Changes to text and new text.

Page 51

5 Complaints and disputes

All licensees (including ancillary remote licensees), except gaming machine etc

Changes to text.

Page 53

New section: 8 Information requirements

New categories: All licensees except ancillary remote licensees

New ordinary code

New text.

Deleted: Code of practice on access to casino premises for children and young persons

Deleted: text.

Gambling Commission December 2008

Keeping gambling fair and safe for all

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